OneUSG Connect

TRAINING

GSU Employee Self Service (ESS) – Top Job Aids to Know

HANDOUTS

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Version 2
GSU Handout
# Instruction Content

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<td>GSU HRIS Team</td>
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<td>Developer(s):</td>
<td>OneUSG ITS Team</td>
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## Support Materials

### Job Aids:

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### Additional Information:

- The corresponding videos to these job aids can be found on the GSU OneUSG Connect website: [http://hr.gsu.edu/oneusg/](http://hr.gsu.edu/oneusg/)
How Do I Submit an Absence\Leave Request?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Request Absence link.
4. On the Request Absence page, click the Absence Name field and select absence reason.
5. Enter or select the Start Date of the absence.
6. Enter or select the End Date of the absence, if more than one day is being requested.
7. Validate/enter the number of hours for the absence in the Duration field.
8. Add Comments to detail the absence request. These comments are routed to your manager or designated time approver.
9. To save the request without submitting it, click the Save for Later button.
10. When finished entering all information for the absence, click the Submit button.
11. The system displays an informational message, asking you to confirm the submittal request. Click the Yes button.
12. After completing the submittal process, the leave request is redisplayed in read-only mode. The Request Status is set to Submitted.
How Do I Report My Time Using the Weekly Elapsed Timesheet?

(Hourly Employees)

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Weekly Timesheet link.
4. The Timesheet opens to the current week. To change the Timesheet dates you wish to view, use either the Previous Week or Next Week links. You can also use enter or select a date and then click the Refresh icon (green arrows).
5. For the Elapsed Timesheet, you need to enter total number of hours worked each day. Each week lists three rows; most of the time you will only need one row.
   a. Enter the number of hours worked each day.
   b. Click the Time Reporting Code dropdown and select the appropriate entry. This is usually “00REG – Regular.”
   c. If you need to enter different time entries for one day, use an additional row. Click the Add (+) icon at the end of the row if more rows are needed.
6. If you submitted any absence during the pay period, you can review them by clicking on the Absence tab (below the Submit button). Record any absences not submitted through the Request Absence selection on the Time page.
7. Your total reported time will appear on the Reported Time Status tab (below the Submit button).
8. Click the Submit button to submit your timesheet.
9. Click OK on the **Confirmation** page.

10. Your timesheet is now available for your manager (or designated time approver) to approve.
How Do I Report My Time Using the Web Clock?  
(Hourly Employees)

1. Log into OneUSG Connect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Web Clock link.
4. Record your punch at the following times:
   a. To punch in at the beginning of your shift, click the Punch Type drop down and select In.
   b. To punch out for a meal break, click the Punch Type drop down and select Meal.
   c. To punch in when returning from a meal break, click the Punch Type drop down and select In.
   d. To punch out at the end of your shift, click the Punch Type drop down and select Out.
5. Optional: If you wish to enter comments with your punch, click the Expand icon for Time Reporting Elements and enter your comments. Leave the Time Reporting Code field blank. This optional step can be done for any punch.
6. Click the Enter Punch button.
7. Click OK for the confirmation message.
How Do I Report My Time for Multiple Jobs Using the Web Clock?
(Hourly Employees)

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Web Clock link.
4. Select the job you are punching in for.
   a. Select the look up icon (magnifying glass) for the Select Job field.
   b. Select the Empl Record for the job for which you are recording a punch. If you are unsure of the Employee Record for a particular job, check with your supervisor.
5. Record your punch at the following times:
   a. To punch in at the beginning of your shift, click the Punch Type drop down and select In.
   b. To punch out for a meal break, click the Punch Type drop down and select Meal.
   c. To punch in when returning from a meal break, click the Punch Type drop down and select In.
   d. To punch out at the end of your shift, click the Punch Type drop down and select Out.
6. Optional: If you wish to enter comments with your punch, click the Expand icon for Time Reporting Elements and enter your comments. Leave the Time Reporting Code field blank. This optional step can be done for any punch.
7. Click the Enter Punch button.
8. Click OK for the confirmation message.
How Do I Submit a Partial Day Absence Leave Request?

1. Log into OneUSG Connect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Request Absence link.
4. On the Request Absence page, click the Absence Name field and select absence reason.
5. Enter or select the Start Date of the absence.
6. Enter or select the End Date of the absence, if more than one day is being requested.
7. Click the Partial Days field.
8. Select the day(s) that will only be a partial absence.
   a. All Days
   b. End Day Only
   c. Start Day Only
   d. Start and End Days
   e. If you are only taking one day of leave, select either All Days or Start Day only. Either selection will work.
9. In the Duration field, enter the hours of leave you are requesting for the day(s) selected through the Partial Days drop down.
10. Click Done.
11. Verify the Duration field has updated.
12. Add Comments to detail the absence request. These comments are routed to your manager or designated time approver.
13. To save the request without submitting it, click the Save for Later button.
14. When finished entering all information for the absence, click the **Submit** button.

15. The system displays an informational message, asking you to confirm the submittal request. Click the **Yes** button.

16. After completing the submittal process, the leave request is redisplayed in read-only mode. The **Request Status** is set to **Submitted**.
How Do I Request an Extended Absence?

1. Log into OneUSG Connect.
2. From Employee Self Service, click the Time and Absence tile.
3. Select Extended Absence Request.
4. Enter or use the Calendar icon to select the Start Date for your Extended Absence.
5. Enter or use the Calendar icon to select the Expected Return Date for your Extended Absence.
6. Use the Absence Name dropdown to select the type of Extended Absence you are requesting.
7. In the Requestor Comments field, enter comments regarding this extended absence request that will be submitted via Workflow.
8. To save the request to work on later, click the Save for Later button.
9. To submit the Extended Absence Request, click the Submit button.
10. Click Yes when you receive the confirmation page.
11. The request will be routed via Workflow. You will be notified of any documentation you need to submit.
How Do I Update My Direct Deposit?

Important!

The ability to add or edit direct deposit information in OneUSG Connect is limited to institutions who have implemented two-factor authentication (i.e., Duo) for accessing OneUSG Connect on campus.

If your institution is not using two-factor authentication, or you are unable to add or edit your direct deposit information in OneUSG Connect, please contact your institution’s HR office for assistance.

Navigation

1. Add a Direct Deposit Account

1.1. Log into OneUSG Connect.

1.2. From **Employee Self Service**, click the **Direct Deposit** tile.

1.3. Your existing direct deposit accounts are listed.

<table>
<thead>
<tr>
<th>Direct Deposit Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Type</td>
</tr>
<tr>
<td>Savings</td>
</tr>
<tr>
<td>Checking</td>
</tr>
</tbody>
</table>

**Balance of Net Pay** - The account that will be sent to PeopleSoft Financials for Travel & Expense reimbursements.
- All employees must have **one (1)** Balance of Net Pay deposit type.
- If the Balance of Net Pay account has an **Account Type** of “Issue Check”, no banking information will be sent to PeopleSoft Financials for Travel & Expense reimbursements.

**Deposit Order** - During direct deposit processing, distributions are made to accounts in order of priority.
- Funds are deposited into the account with the **lowest** priority first.
- The **Balance of Net Pay** account should always have the **highest** priority because all remaining funds will be deposited into this account. Best practice is to give this account the priority of “999.”
- If the **Balance of Net Pay** account is set for a priority lower than other accounts, the remaining funds will be deposited into this account.
For example, you have three accounts you wish to set up for direct deposit:

<table>
<thead>
<tr>
<th>Account</th>
<th>Account Type</th>
<th>Priority</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Savings</td>
<td>100</td>
<td>$150.00</td>
<td></td>
</tr>
<tr>
<td>Secondary Checking</td>
<td>200</td>
<td>$100.00</td>
<td></td>
</tr>
<tr>
<td>Primary Checking</td>
<td>999</td>
<td>Remaining funds</td>
<td></td>
</tr>
</tbody>
</table>

**Note:** There is a limit of five (5) direct deposit accounts for OneUSG Connect.

1.4. To add a Direct Deposit Account:
   a. Click the **Add Account** button.
   b. Enter the **Routing Number** for the account.
   c. Enter the **Account Number**.
   d. Re-enter the **Account Number**.
   e. In the **Account Type** drop down, select the appropriate account type.
   f. In the **Deposit Type** drop down, select whether the deposit is based on a set amount, a percentage of your net pay, or if it is to be the "Balance of Net Pay" account.
   **Note:** If you only have one (1) account, it should have a deposit type of "Balance of Net Pay."
   g. **Amount or Percent** field –
      - If your Deposit Type is “Amount” or “Percent”, enter the corresponding value.
      - If your Deposit Type is “Balance of Net Pay”, leave this field blank.
   h. Enter a sequence number from 1 to 999 in the **Deposit Order** field to indicate the priority of Direct Deposit authorizations.
   i. The **Deposit Order** for Balance of Net Pay deposit types should be “999.”
   j. Click the **Submit** button.
Note: For security purposes, you may only make one (1) direct deposit update per day. This applies to any change (i.e., deletion, edit, addition).

2. Edit an Existing Direct Deposit Account

2.1. Log into OneUSG Connect.
2.2. From Employee Self Service, click the Direct Deposit tile.
2.3. Your existing direct deposit accounts are listed.
2.4. Click the account’s Edit icon (pencil).

2.5. Update the following as needed:
   a. Routing Number
   b. Enter the Account Number.
   c. Re-enter the Account Number.
   d. Account Type
   e. Deposit Type - Remember, one account must be listed as your Balance of Net Pay account.

k. Click OK on the confirmation page.
f. **Amount or Percent**

g. **Deposit Order** – Remember, funds are deposited into the account with the lowest priority first.

2.6. Click the **Submit** button.
2.7. Click **OK** on the confirmation page.

3. **Delete a Direct Deposit Authorization**

3.1. Log into OneUSG Connect.
3.2. From **Employee Self Service**, click the **Direct Deposit** tile.
3.3. Your existing direct deposit accounts are listed.
3.4. Click the account’s **Remove** icon (trashcan).

3.5. Click **Yes – Delete** button to remove the account.

**Delete Confirmation**

? Are you sure you want to delete this Deposit Account: 

? No - Do Not Delete

3.6. Click **OK** on the confirmation page.
How Do I Update My G-4 Information?

1. Log into OneUSG Connect.
2. From Employee Self Service, click the Taxes tile.
3. Select G4 Employee Self Service in the menu.
4. I am working in the State of: Ensure GA is entered as the work location, unless you are a Georgia resident working in another state. Use the Look Up icon to select the correct state if this is the case.
5. Select the correct Marital Status.
6. If needed, update the number of Withholding Allowances.
7. If needed, update the number of Additional Allowances.
8. To withhold an additional amount, enter the amount in the Additional Amount field.
9. Special Tax Status: Select this checkbox if you are claiming exemption from withholding.
10. Click the Submit button.
11. Click OK on the Confirmation page.
How Do I Update My W-4 Information?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Taxes tile.
3. Select W-4 Tax Information in the menu.
4. Input a number in the Enter total number of Allowances you are claiming field if making an update.
5. In the Enter Additional Amount, if any, you want withheld from each paycheck field, enter a monetary amount (optional).
6. Ensure the correct Tax Status is selected: Single or Married.
7. Check here and select Single status if married but withholding at single rate: Select this checkbox if you are married, but electing to withhold at the single rate.
8. Check here if your last name differs from that shown on your social security card: Select this checkbox if your last name on this page is different from your Social Security card.
9. Ensure the current year is appears in the Claim Exemption field. Update the year if needed.
10. Check this box if you meet both conditions to claim exempt status: Select this checkbox if you are able to claim exempt status (must meet the two conditions listed).
11. Click the Submit button.
12. To verify your identity, you must reenter your password and click Continue. This is the same password that you use to access OneUSG Connect.
13. Click OK on the confirmation page.
How Do I Use the Paycheck Modeler?

1. Log into OneUSG Connect.
2. From Employee Self Service, click the Paycheck Modeler tile.
3. Review the terms and conditions. Select the Yes, I have reviewed and agree to the terms and conditions checkbox.
4. Click the Let’s Get Started button.
   a. NOTE: The Paycheck Modeler is available after at least once pay cycle has been run for you.
5. To see your current paycheck in the modeler:
   a. On Earnings – Step 2 of 6, click Next.
   b. On Deductions – Step 3 of 6, click Next.
   c. On Taxes – Step 4 of 6, click Next.
   d. On Calculate – Step 5 of 6, click Next.
   e. On the Results page, your current paycheck is displayed.
6. To adjust Earnings for your modeled paycheck, click the Earnings link at the top of the page.
   a. To edit an amount, click its Edit icon (pencil).
   b. To clear an amount, click the Clear Amount icon (green arrow).
   c. Click Next to go to Deductions or go to Step 9.
7. To adjust Deductions for your modeled paycheck, click the Deductions link at the top of the page.
   a. To edit an amount, click its Edit icon (pencil).
   b. To clear an amount, click the Clear Amount icon (green arrow).
   c. Click Next to go to Taxes or go to Step 9.
8. To adjust Taxes for your modeled paycheck, click the Taxes link at the top of the page.
a. To edit your withholding information, click the **Edit** icon for either **Federal** or **State**.

b. Click **Next** to calculate your modeled example paycheck.

9. To calculate your modeled paycheck, click the **Calculate** link at the top of the page.
   a. Click the **Calculate My Modeled Check** button (if you didn’t make any changes, this button will be disabled).
   b. Click **Next**.

10. Review the results of your modeled paycheck.
   a. To make further adjustments, click the appropriate link at the top of the page.
   
   b. If you are finished using the Paycheck Modeler, click the **Exit** button.
   c. Click **OK** to continue.

11. **NOTE:** The Paycheck Modeler only provides a hypothetical check. There is no guarantee that you will receive the modeled results based on actual changes.
How Do I View My Personal Information?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Personal Details tile.
3. On the left side of the page, OneUSG Connect displays links to several types of personal information stored in the system:
   a. Addresses
   b. Contact Details (phone and email)
   c. Marital Status
   d. Name
   e. Ethnic Groups
   f. Emergency Contacts
   g. Additional Information (birthdate, social security number and start date)
4. Click the appropriate link to review the page information. See additional job aids for instructions on updating Personal Details information.
   a. Please note that “Additional Information” items must be updated by a member of Human Resources.
How Do I View My Paystub?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Pay tile.
3. Locate your paystub for the pay period you are reviewing.
   a. Click the Filter icon in the upper left corner to filter by a date range, and then click Done.
   b. Click the Sort icon in the upper right corner to change the sort order.
   c. Click the paystub you wish to view.
4. Review your paystub.
   a. Your paystub opens in a new tab/window as a PDF. If you get an error, you need to disable your pop-up blocker within your browser.
   b. Use the PDF menu (hover mouse towards bottom of the page) to print or save the paystub file.
5. Return to OneUSG Connect by selecting its tab/window.
   a. Close the tab/window with your paystub.
How Do I View My Payable Time?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Payable Time Summary link to see a summary of your payable time.
   a. Your Payable Time is listed by Time Reporting Code, including the total for the week.
   b. Use the Previous Week or Next Week links to navigate to different weeks. You can also enter or use the Calendar icon to select a different Start Date to view; click the Refresh icon.
4. To see Payable Time Detail, click the Detail page link. You can also select Payable Time Detail from the Time page.
   a. In the Overview tab, the Detail page lists each Date, its Status, Time Reporting Code, Quantity and Estimated Gross.
   b. Click the Expand icon for Payable Status Filter to filter for only particular types of status, such as Approved or Needs Approval. Click the Refresh icon next to the End Date field.
5. NOTE: Payable Time is your Reported Time that has been processed. This is the time you report on your timesheet, or record via the Web Clock or Kaba Time Clock. For hourly employees, rounding rules are applied when Reported Time is processed into Payable Time.
How Do I View My Weekly Reported Time?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click Weekly Timesheet.
4. The Timesheet opens to the current week. To change the Timesheet dates you wish to view, use either the Previous Week or Next Week links. You can also use enter or select a date and then click the Refresh icon (green arrows).
5. Any time you have reported is listed on your Timesheet. Click the Summary tab to see a summary of the types of reported time you have for the time period you are viewing.
6. NOTE: Remember that Reported Time is the actual time you record in the timesheet or that is recorded from Web Clock or Kaba Time Clock punches. Reported Time is converted into Payable Time, where rounding rules may take place to adjust the time for which you are paid.
How Do I View My Submitted Absence Requests?

1. Log into OneUSGConnect.
2. From **Employee Self Service**, click the **Time and Absence** tile.
3. On the **Time** page, click the **Absence Request History** link.
4. By default, the **Absence Request History** page displays the last few months.
   a. Update the dates by entering or using the **Calendar** icon to select new **From** and **Through** dates. Then click **Refresh**.
   b. To retrieve your entire **Absence Request History** in OneUSG Connect, clear the **From** and **Through** date fields and click **Refresh**.
5. The **Absence Request History** page lists the absences you have submitted and their statuses.
6. To see the detail of a particular absence, click the link in the **Absence Name** column.
   a. Review the information.
   b. Click the **Return to Absence Request History** link.
How Do I View My Compensation History?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Compensation History tile.
3. Your compensation history is listed.
   a. NOTE: Changes in compensation history are reflected here if they were processed within OneUSG Connect.
4. Click the Date of Change link to review the details related to the change.
   a. Click Return to close the box.
5. Select the Compensation History Chart icon in the upper right corner of the page to see a graphical representation of changes.
   a. Click Return to close the box.
How Do I View My Comp Time Balance?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click Absence Balances.
4. On the Balances page, all of your various Absence Balances are listed. You will only see balance absence types that apply to you.
5. Locate your Compensatory Time Balance, which is labeled Comp time Balance on this page.
6. Note that the hours are current as of the date reflected. The balance does not reflect absence hours earned or taken, which have not yet been processed.
How Do I View My Absence Balances?

1. Log into OneUSGConnect.
2. From Employee Self Service, click the Time and Absence tile.
3. On the Time page, click the Absence Balances link.
4. All of your absence balances are listed on this page. Note the “As Of Date.” Absence balances do not reflect absences that have not been processed.
5. NOTE: Your absence balances will be “0” until after the first pay period closes for institutions just implementing OneUSG Connect.
How Do I View My Extended Absence History?

1. Log into OneUSG Connect.
2. From Employee Self Service, click the Time and Absence tile.
3. Select Extended Absence History from the menu listing.
4. The default date range for Extended Absence History is the last three months. To enter a specific date range, enter or use the Calendar icon to select the From and Through Dates.
5. Click the Refresh button.
6. To retrieve a complete history of extended absences, clear the values from the From and Through fields and click the Refresh button.
7. To see the details of an extended absence, click the Absence Name link.
   a. Click the Return to Extended Absence Request history link to return to the previous page.
How Do I View My Timesheet Exceptions?

1. Log into OneUSGConnect.
2. From Employee Self Service page, click the Time and Absence tile.
3. On the Time page, click Exceptions.
4. The Exceptions page opens and lists any exceptions that currently exist.
   a. If needed, you can click the Expand icon for Filtering Options to filter the list of exceptions.
5. The Overview tab shows any exceptions, a description of the exception and the date it applies to.
6. Click the Details tab to see additional information about the Exception.
7. You can work with your Manager or designated Time Approver to clear any exceptions through Manager Self Service.