ZOOMBOMBING: BEING PREPARED (EMPLOYEES)

What is Zommbombing?
Zommbombing is a form of trolling where hackers gain access to a Zoom meeting and attempt to disrupt the video chat by displaying or shouting profanity, racial epithets or displaying disturbing or offensive images on the video feed.

How do hackers access Zoom?
If your Zoom meeting is set to public in the privacy settings, then your zoom meeting can be accessed by anyone with the correct link. Posting the Zoom link on social media platforms also provides access to unauthorized hackers.

How to prevent Zommbombing?
Consider using one of the secure tools provided by the university, which are listed in the section below, to host virtual meetings rather than Zoom. If you do chose to use Zoom, guidelines for securing meetings are here. Some of these measures include:

1. Do not share the Zoom link publicly.
2. Install Zoom updates and lock your meeting using the security icon.
3. Set all meeting links to “Private”. This is done by default by Zoom and now attendees must have a password to access.
4. Do not use your personal meeting ID. This is assigned to every registered Zoom user and does not change and with this ID, it provides access to your personal virtual meeting room.
5. To avoid zommbombing, only share your personal meeting ID with trusted contacts.
6. Enforce chat restrictions and disable whiteboarding and annotations.
7. If you believe your Zoom personal meeting ID has been compromised, contact Zoom directly to have it changed.
8. Restrict video sharing by setting the screen sharing setting to “Host only”. If others need to share video during the meeting, return the setting to “Host only” when they are done.

What are some alternative virtual meeting resources?
The university offers several vetted, secure, and supported technologies for virtual meetings, including Webex, Webex Teams, and Microsoft Teams.

Webex is integrated into iCollege, allowing for controlled access and added security. To further secure Webex meetings, follow these guidelines on Windows | Mac.

Does Zommbombing violate university policies?
Yes. Georgia State University policies and procedures for faculty, staff, and students associated with discrimination, harassment, and sexual misconduct are applicable to zommbombing and should be followed. See section on Reporting Zommbombing.

Sources: https://www.adl.org and https://wsu.edu/

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